



Updates to Push Notifications on the Citi Mobile® App (effective 1 April 2024)

From April 2024, kindly ensure that push notifications are enabled to continue using the Citi Mobile® App seamlessly. As part of our continuous efforts to protect you from SMS-related phishing scams, we are introducing this new feature to ensure that you receive important service and transactions push notifications from the Citi Mobile® App.

Some of these important alerts include the following:

- PayNow Outgoing Transfer
- Credit/Debit Card Transaction Alert
- ATM Cash Withdrawal
- Online Payments and Transfers on my Bank Account(s)
- Account Debit via GIRO & Interbank Transfer
- Standing Instructions Debit Alert
- Cheque Clearance Alert

If you had previously opted out of receiving Promotion and Marketing Offers via push notifications, your preference will not be affected by this exercise. However, if you would like to stay abreast of our latest promotions, you have the option to change your preference any time. Simply opt in via the Push Notification button located at the top right corner of the Citi Mobile® App.

For more details, refer to: citibank.com.sg/MOBPN